



# Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box and send it to:

Sunhill Daycare (Europe) Limited  
 PO Box 157  
 Royston  
 SG8 9WY

Service user number

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FOR Sunhill Daycare (Europe) Limited OFFICIAL USE ONLY  
 This is not part of the instruction to your bank or building society but must be completed.

Child's Name:

Name(s) of account holder(s)


Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

**Instruction to your bank or building society**

Please pay Sunhill Daycare (Europe) Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Sunhill Daycare (Europe) Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Reference

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Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Sunhill Daycare (Europe) Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Sunhill Daycare (Europe) Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Sunhill Daycare (Europe Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Sunhill Daycare (Europe) Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.